

# Summer 2020 Aquatics Recap

Swanson Pool  
Otter Cove Splash Park



# COVID-19 Impact / Modifications

- \* Delayed start due to a delay in IDPH Aquatic Guidelines. Opening day was July 1<sup>st</sup>.
- \* Aquatic Team worked quickly to prepare the facility, train staff, and implement new reservation process and cleaning protocol.
- \* Face coverings required at check-in.
- \* No season passes offered for 2020.
- \* Limited capacity
  - \* 50 people per swim area



# Budget Overview: Swanson Pool

	2020 Original Budget	2020 Revised Budget	YTD Balance 9/30/20	Projected YE 2020
Total Revenue	371,884	27,931	124,358	124,358
Total Expense	308,350	152,713	207,361	225,065
Net	13,273	(124,782)	(83,003)	(100,707)

- ❖ A lot of the direct expenses are attributed to annual maintenance that occurs whether the pools are open or not.

# Budget Overview: Otter Cove

	2020 Original Budget	2020 Revised Budget	YTD Balance 9/30/20	Projected YE 2020
Total Revenue	919,604	N/A	30,401	30,401
Total Expense	792,720	N/A	114,334	122,821
Net	126,884	N/A	(83,003)	(92,420)

# Attendance & Usage: Swanson

	<b>2020</b>	<b>2019</b>	<b>2018</b>
<b>Resident Visits</b>	13,604	14,042	13,167
<b>Non-Resident Visits</b>	4,221		
<b>Pass Scans</b>	n/a	18,830	19,305
<b>Total</b>	<b>17,825</b>	<b>32,872</b>	<b>32,472</b>

# Attendance & Usage: Otter Cove

	<b>2020</b>	<b>2019</b>	<b>2018</b>
<b>Resident Visits</b>	2,933	40,597	43,430
<b>Non-Resident Visits</b>	3,727		
<b>Pass Scans</b>	n/a	35,669	37,340
<b>Splash Park Rentals</b>	9	25	15
<b>Total</b>	<b>6,669</b>	<b>76,291</b>	<b>80,785</b>

# Aquatic Programming

**Swim Lesson Participants:** 54 private and 3 parent/tot

**Aqua Aerobic Participants:** 32

## **Positive customer feedback:**

- “Lauren was great! She was good at assessing my daughter’s skills and focusing on the areas of need.”
- “Jessica was great with my son!”
- “I am always blown away by the instructors and the overall program content. Amazing job all around!”



# Aquatic Team

- \* The aquatics department completed all pre-season maintenance and lifeguard re-certification classes in the month of June.
- \* 8 pool managers, 8 Guest Service Attendants, 52 Lifeguards, 22 Slide Attendants, 4 Pool Maintenance, 19 Swim Instructors
- \* Staff adapted to new facility operations! Staff were grateful to be back working at the pool and took all of the changes in stride, even as some occurred during the season.





# Community Feedback

- \* “I am so glad the pool opened. It has given me a few hours a week when things felt \*normal\*”
- \* “Being able to swim even one or two times a week saved my sanity this summer and provided joy and happiness for me. Thank you so much SCPD!”
- \* “We were so thrilled the pool was open this summer. You did an excellent job keeping things clean and preventing crowds. I hope that more pools can do what you did next summer so we can all have something safe and fun to do.”

# Facility Improvements: Swanson

- \* Completion of the Locker Room Renovations
- \* Final installment of new deck chairs
- \* Final installment of new trash and recycling receptacles
- \* New picnic tables purchased for concessions deck
- \* Replace 40HP Competition Pool Motor
- \* Gutter Valve Gear Box Replacement
- \* Main Drain Replacement
- \* Pool Deck Concrete Repair



# Facility Improvements: Otter Cove

- \* Installment of Shade Structures at Drop Slides and Concessions
- \* New Signage throughout entire facility
- \* Repainting of Toddler Pool feature and refurbishing of Mushroom feature in Activity Pool
- \* Broken lines repaired under deck and berm at Toddler Pool
- \* New mural installed at Lazy River



# Looking Ahead

- \* Continue reservation system with limited capacity at both facilities
- \* Moving towards a new lifeguard training program StarGuard in 2021
- \* Partnership with St. Charles Aquatics to run Swim Team and select Aquatic Programming (Diving, Swim Clinics and Water Polo)